

M-O[®]

COAST  COAST



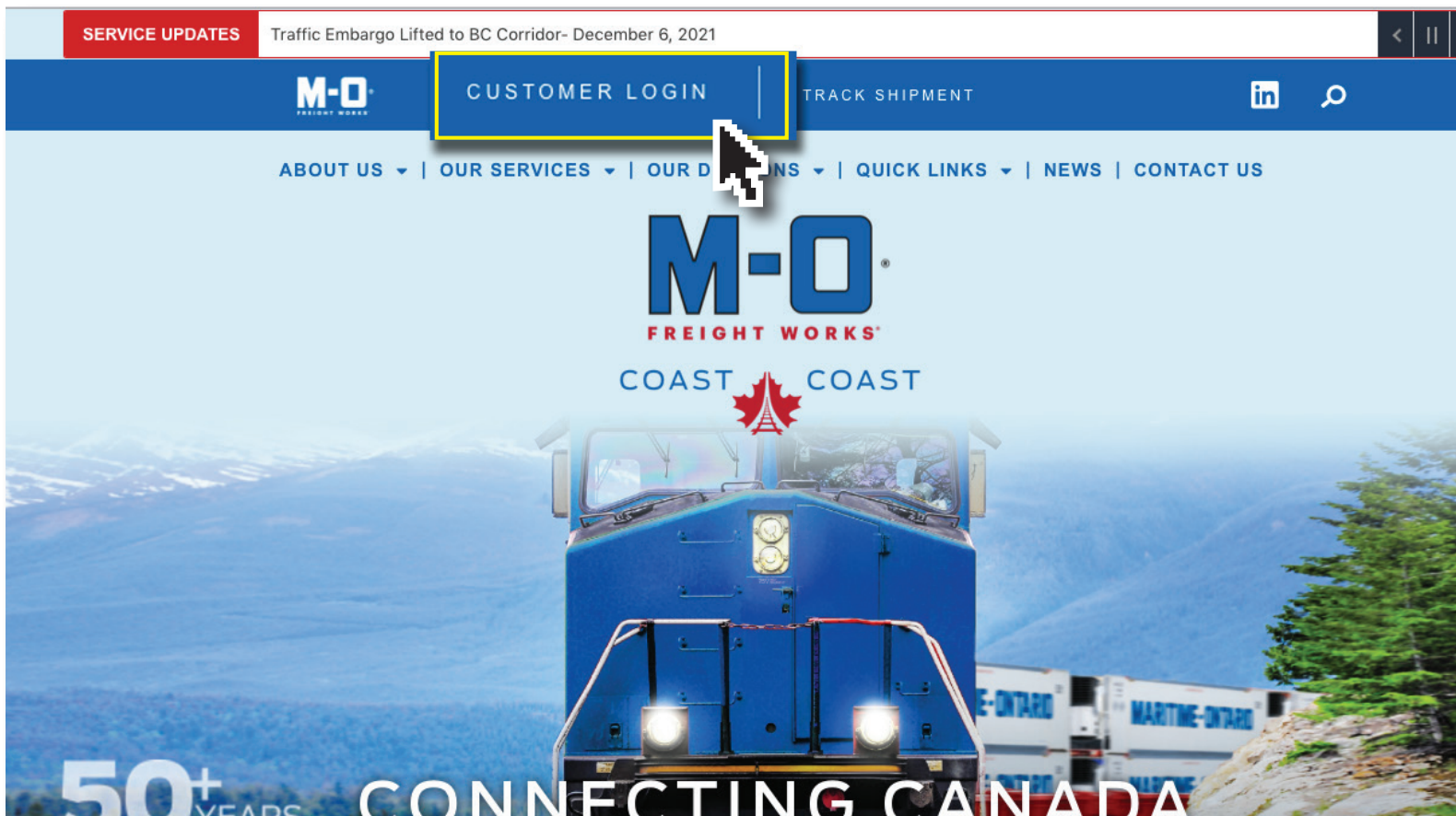
TM4WEB CUSTOMER GUIDE



ACCESSING THE TM4WEB PORTAL

VISIT WWW.M-O.COM AND **CLICK** ON CUSTOMER LOGIN:

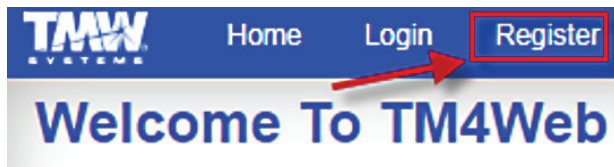
WE RECOMMEND GOOGLE CHROME FOR THE BEST EXPERIENCE





REGISTRATION

- CLICK ON REGISTER TO SETUP A LOGON
- YOU CAN DECIDE HOW MANY LOGONS YOU WOULD LIKE
- EACH LOGON WILL USE YOUR UNIQUE ACCESS CODE
 - WHEELS14
- FILL OUT THE REQUIRED FIELDS MARKED BY AN *
- * AND CLICK SUBMIT



- EASE NOTE OUR USERNAMES AND PASSWORDS ARECASE SENSITIVE

Profile	
First Name *	Richard
Last Name *	Gray
Company *	Maritime-Ontario
Division	
Address 1 *	1 Maritime-Ontario Blvd
Address 2	
City *	Brampton
Country *	Canada
State *	Ontario
Postal Code *	L6S6G4
Phone *	905-792-6100 Ext. <input type="text"/>
Fax	<input type="text"/>
Email *	rgray@m-o.com
Preferred Language	English
Login Information	
Username *	RGRAY
Password *
Confirm New Password *
Access Code *	TEST!123
<input type="button" value="Submit"/> <input type="button" value="Reset"/>	



LOGGING IN

- AFTER REGISTRATION YOU CAN ENTER THE PORTAL BY CLICKING THE LOGIN BUTTON AND FILLING OUT YOUR USERNAME, PASSWORD AND CLICKING ON **LOGIN**

TAW SYSTEMS Home Login Register

Login

Username:

Password:

Password IS case sensitive

[Forgot your username/password?](#)

- IF YOU HAVE FORGOTTEN YOUR PASSWORD PLEASE CLICK “FORGOT YOUR USERNAME/PASSWORD?” AND FOLLOW THE PROMPT

Password Retrieval

Please enter the same email that you entered when signing up.

Email



UNDERSTANDING THE HOME PAGE

- THE FIRST PAGE YOU WILL SEE IS YOUR HOME PAGE
- ALL OF YOUR FUNCTIONALITY CAN BE ACCESSED FROM THIS PAGE

NAVIGATION BAR AND CUSTOMER FUNCTIONS

The screenshot shows the TM4Web web application interface. At the top is a dark blue navigation bar with the TM4W logo on the left and the text "Home", "Address Book", "Trace", "Transit Times", "Reports", "Enter an Order", "Density Calculator", and "Rate Quote" in the center. On the right side of the navigation bar, there is a user profile icon and the text "Welcome ADAM GRAY". Below the navigation bar is a white content area with a blue header "Welcome To TM4Web". The main content area contains three sections: "Welcome" with a paragraph about the interface, "Tracing" with a paragraph about shipment tracking, and "Pickup Request" with a paragraph about requesting pickups.

TM4W Home Address Book Trace Transit Times Reports Enter an Order Density Calculator Rate Quote Welcome ADAM GRAY

Welcome To TM4Web

Welcome
Our TM4Web interface is designed to provide you, our customers, with a unique online presence that will offer you enhanced customer service over the web. You can track your shipments and request our services 24 hours a day, 7 days a week.

Tracing
Details of your shipments are instantly available as we know they are crucial for your business. Once you register on TM4Web you can easily trace your shipments and have the updates you need at your fingertips.

Pickup Request
With TM4Web you can request a pickup quickly and painlessly. You will get your Freight Bill Number instantly once pickup is posted and the request immediately posted on our dispatch board.