COAST

## CONNECTING CANADA

# ORDER ENTRY CUSTOMER GUIDE 

FREIGHT WORKS

NOTE: IF YOU OPT TO CREATE THE PICK UP AFTER CREATING AND ACCEPTING A QUOTE, THE CALLER INFORMATION AND DETAILS OF THE SHIPMENT WILL AUTO POPULATE ON THE PICK UP REQUEST.

## STEP 1

- SELECT SERVICE LEVEL
- ENTER CALLER INFORMATION
- YOU MAY ENTER CODE MANUALLY OR BY USING SEARCH CAPABILITY
- ENTER SHIPPER AND CONSIGNEE INFORMATION (MANUAL OR SEARCH)




## STEP 2

ENTER PALLET INFORMATION (MAX OF 2 LINES) AND CLICK SAVE



## STEP 3

ADD YOUR PICK UP READY TIME WINDOW, NOTES, SHIPPING INSTRUCTIONS,
AND REFERENCE NUMBERS



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## STEP4

YOU MAY CHOOSE TO SEND A CONFIRMATION E-MAIL AND/OR BOL BY SELECTING THE APPROPRIATE bOXES. THESE CAN BE SENT TO ALL PARTIES OR SPECIFIC PARTIES (CALLER, SHIPPER, CONSIGNEE).

CLICK COMPLETE AND YOU ARE DONE. YOU WILL RECEIVE A CONFIRMATION EMAIL ONCE YOUR REQUEST HAS BEEN REVIEWED.



## SAMPLEBOL



